

# MEDIA RELEASE

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## Ready to engage – Customer Committee appointed

East Gippsland Water has set up a Customer Committee to strengthen the quality of its engagement with customers on important drinking water and wastewater issues.

The committee has six members, all East Gippslanders and volunteers, appointed following a call for nominations at the end of last year. They are: Laila Bertelli; Shane Elmore; Carolyn Fowler; Lou Verde; Leah Watson; and Domenico Zappia.



*The Customer Committee members with East Gippsland Water's Bruce Hammond, Community Engagement Officer Melissa Johnston and Executive Manager Corporate Development & Services Brett Millington*

Said East Gippsland Water's Managing Director, Bruce Hammond: "The committee will provide us with an invaluable customer perspective, that will help us make informed decisions on specific issues. It reflects our commitment to ensure customers receive efficient, reliable water and wastewater services that also represent value for money.

"The majority of the committee members live in Bairnsdale and we are now looking to appoint two additional members from other areas we service in East Gippsland, to make the committee even more reflective of the region."

Those with an interest in water and wastewater issues, who feel they could fairly represent a broad spectrum of customer views, are encouraged to apply. The closing date for applications is Wednesday, 14 May, 2014.

Membership of the committee is limited to existing residential and business customers of East Gippsland Water.

For more information and an application form please go to our website at [egwater.vic.gov.au](http://egwater.vic.gov.au), contact Melissa Johnston on 1800 671 841, or email [hr@egwater.vic.gov.au](mailto:hr@egwater.vic.gov.au).

Completed applications should be posted to:

Customer Committee Membership  
East Gippsland Water  
PO Box 52  
Bairnsdale VIC 3875

Alternatively, email applications to [hr@egwater.vic.gov.au](mailto:hr@egwater.vic.gov.au).

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