

# MEDIA RELEASE

Contact: Ronan Carroll Ph: 5150 4434



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## Seeking customer input into water and wastewater decisions

East Gippsland Water is keen to establish a Customer Committee to strengthen the quality of its engagement with the local community on important drinking water and wastewater issues.

Nominations for members are being sought from residential and business customers who feel that they can fairly represent broad customer views.

The committee will have a maximum of eight members, all volunteers. It will meet quarterly, providing input that will assist with East Gippsland Water decisions. Reasonable travel expenses will be covered by the corporation.

Amongst those helping to drive this initiative forward are East Gippsland Water's Chairperson Joe Rettino, newly appointed Deputy Chairperson Michelle Dowsett and outgoing Deputy Chairperson Eric Sjerp.



*Pictured L-R: East Gippsland Water's Joe Rettino, Michelle Dowsett and Eric Sjerp are keen to see a Customer Committee up and running*

Said Joe Rettino: "At East Gippsland Water we are committed to ensuring that our customers receive value for money water and wastewater services that are efficient, reliable and reflect the priorities of the East Gippsland Water region.

"The Customer Committee will provide an invaluable customer perspective that will assist us in making informed decisions. It will also facilitate improved communication with our customers

across the region, as we look to strengthen their understanding of relevant water and wastewater issues in East Gippsland."

The closing date for applications is Thursday 19 December, 2013.

For more information and an application form visit the website [www.egwater.vic.gov.au](http://www.egwater.vic.gov.au). Alternatively contact Melissa Johnston on 1800 671 841, or email [hr@egwater.vic.gov.au](mailto:hr@egwater.vic.gov.au).

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