

CHARGES

(WATER PLAN 3, 2013 - 2018)



What does East Gippsland Water charge for?

Water service tariff

The water service tariff is a fixed charge that reflects the cost of making water available to your property.

The money is spent on operating, maintaining and upgrading the water supply network that delivers water to your property, including water mains (pipelines), water-treatment plants, pump stations and meters.

This helps to ensure you receive a high-quality and reliable supply of drinking water. The tariff is a set yearly amount that is applied each day of the year.

Water usage tariff

The water usage tariff, known as the volumetric charge, is variable and reflects the amount of water you use.

Over the next five years, East Gippsland Water will give you more control over the size of your bills by increasing the water usage portion of your bill and decreasing the fixed water service charge.

This means customers who use less water will pay lower bills, with the freedom to use water for whatever purpose they choose.

The water usage tariff is calculated at a set dollar rate per kilolitre used (1kL or kilolitre = 1,000 litres) and is added to the water service tariff to give the total water charge.

This money is spent on operating, maintaining and upgrading the water supply network.

Wastewater service tariff

Where wastewater services are provided by East Gippsland Water, this tariff is added to the bill.

The wastewater service tariff is a fixed tariff that reflects the cost of making sewerage services available to your property.

The money is spent on maintaining the sewerage network, including sewer mains (pipelines), pump stations, treatment plants and facilities that allow treated wastewater to be reused to benefit the environment.

The wastewater service tariff is a set charge per property that is based on the amount of wastewater



collected, discharged and treated by the average domestic household in East Gippsland. This is referred to as the "charge per equivalent tenement" (EQT).

More than one EQT may be charged to a property if its wastewater volume is assessed as greater than a typical house.

Service charges for unconnected properties

East Gippsland Water charges a fixed tariff for water and/or wastewater to vacant unconnected properties where the property has access to water and/or wastewater services.

These properties receive a benefit from the ability to access this infrastructure, which is provided in advance, even if they aren't physically connected.

East Gippsland Water will halve the water service charge for vacant, unconnected properties from 1 July 2013.

Standard New Customer Contributions

Previously also known as developer charges, Standard New Customer Contributions are an upfront payment currently charged by water corporations when a customer connects a property to the corporation's water or sewerage network. East Gippsland Water will be reducing this charge to zero by 2018.

Charges for non-standard developments will be determined as appropriate.

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