

MEDIA RELEASE

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Have your say and go in the draw to win \$100 off your water bill

East Gippsland Water will be hosting a water café at the Artisans Market in Mallacoota on Saturday 3 December, where customers can also complete a quick survey to go in the running to win \$100 off their water bill.

The survey offers a great opportunity to help shape the future direction of the corporation's water and wastewater services. Participants will be entered in a free prize draw, with the chance to win one of five prizes of \$100 deducted from their bill.

East Gippsland Water's Managing Director, Bruce Hammond, said, "We are a State Government-owned enterprise providing water and wastewater services to towns across the region. Very importantly, we are accountable to our customers.

"Every five years, like now, we have to develop a long-term plan (our Price Submission) that determines how much money we invest in various activities. This money is charged to customers through their quarterly bill.

"Many activities simply have to be done, such as those that ensure the water we supply to customers is safe to drink and that sewage is safely piped away from their home and treated. That said, we are seeking feedback from customers now to decide which other activities we should be doing.

"This is a great opportunity to assist with shaping East Gippsland Water's future by helping determine our priority activities for the five years 2018-23, and the charges to customers over that timeframe. This will then be put forward to the water regulator, the Essential Services Commission, for consideration, before the Price Submission for the five year period is adopted."

Those not attending the Artisans Market in Mallacoota can still participate in the survey and prize draw. Simply go to East Gippsland Water's Facebook page, or visit the website egwater.vic.gov.au and complete the survey on line. Copies of the survey are also available at Mallacoota District Health & Support Service (on the corner of Mattsson and Genoa Road) and from East Gippsland Water's Bairnsdale office at 133 Macleod Street.

Surveys must be submitted and received by East Gippsland Water by 5pm, Monday 5 December 2016, with the winners to be drawn on Friday 16 December. Full terms and conditions can be found on the East Gippsland Water website.

Ends