

## TRADE WASTE MANAGEMENT POLICY

Industrial and commercial waste, also known as trade waste, is essentially the liquid waste from any non-domestic source. Without appropriate information on the waste, transportation and treatment, this waste can be an issue for sewerage systems including treatment processes and the environment.

We will manage trade waste acceptance services in accordance with the principles of cost effectiveness, fairness, environmental sustainability and social responsibility. In doing so our objectives are to:

- Recover the true cost of acceptance, conveyance, treatment and disposal of trade waste.
- Provide financial incentives for trade waste customers to engage in waste minimisation and cleaner production including; waste prevention, recycling and pre-treatment of trade waste.
- Ensure the corporation meets its corporate licence, relevant environmental and statutory requirements.
- Ensure the trade waste accepted does not limit the beneficial reuse of treated water and biosolids application to land.
- Promote water conservation.
- Protect the health and safety of the public and all people working in the sewerage system by applying strict standards to the discharge of trade waste.
- Protect the corporation's sewerage systems and treatment plants from damage due to potentially harmful substances contained in the trade waste, including corrosion and odours.
- Treat our trade waste customers with fairness and equity.

East Gippsland Water advocates the Environment Protection Authority's principle of wastes hierarchy. We encourage waste to be managed in the following order of preference; avoidance, re-use, recycling, recovery of energy, treatment, containment and disposal.

As a further incentive for trade waste minimisation, we have adopted a quality and quantity charging system for major trade waste customers. These charges also assist in recovering the true cost of providing a trade waste service. We acknowledge the role trade waste customers play in the economic sustainability of our region and are therefore committed to working co-operatively with these customers to achieve the desired outcomes of supporting local communities, sustainability and liveability.

### REVIEW:

This Policy will be reviewed every three years.