



# Standpipe FAQs

## 1. What are standpipes?

Standpipes, or emergency water supply points, are pipes connected to the various East Gippsland Water mains water supplies.

## 2. What are standpipes used for?

The standpipes allow people to access the water supply network who may not be directly connected.

This includes water carters, road construction companies as well as other families located on rural and remote locations.

## 3. Who can access the standpipes?

Water carters, road construction companies, people who live in rural or remote locations, people who have a tank that they want to fill, anyone who wants to purchase water in bulk (1,000 litres at a time).

## 4. What is the quality of the water in the standpipes?

The quality of water is the same as what comes out of the taps for any house or business in East Gippsland Water supply district.

The quality of the water is regulated by the Department of Health and Human Services.

## 5. Where are East Gippsland Water standpipes located?

Bairnsdale, 107 Rupert St;  
Johnsonville, Princes Hwy;  
Metung, Rosherville Rd;  
Lakes Entrance, 102 Golf Links Road;  
Orbost, Livingstone Street; and  
Buchan, Orbost - Buchan Road.

## 6. When are the standpipes available?

The standpipes are available at anytime;

However, some of these systems (Metung, Orbost & Buchan) run off solar panels and as such, may not be available after periods of extended cloud cover and/or low light.

More follows/...

## **7. Safe carting of water?**

- a. Please note, it is the responsibility of the user of the standpipe to ensure that their equipment is suitable to cart the water that is collected from the standpipe;
- b. This may mean that a full 1,000 litre container should not be completely filled in some circumstances;
- c. The user should make themselves familiar with the various regulations to know how much water that they are permitted to cart and to ensure that they do not overload their trailer;
- d. If you have concerns about the suitability of your carting equipment, please contact a registered professional or seeking to engage a professional water carting company;
- e. Water carters can be found in the yellow pages.