

# ENVIRONMENT

East Gippsland Water provides quality water and wastewater services and we will strive to maintain and enhance the natural environment via sound management practices. We understand that a healthy environment is essential to our mission and business objectives as well as maintaining and improving the quality of life, health and wellbeing of our region and the needs of the local community.

We will:

- Manage the environmental aspects of our business through our Environmental Management Plans and other business processes to ensure continual improvement.
- Promote and encourage environmental awareness among staff and the community that we serve. This is achievable via environmental training and provision of associated resources.
- Ensure that our environment policy, plans and performance are communicated to all staff and persons working on our behalf.
- Continually review our use of natural resources through a life cycle approach and when managing waste look to avoid, reuse, recycle, recover, treat, contain and dispose resources according to best practice and engage with local and regional partners for waste to energy outcomes.
- Meet and, where agreed, surpass the requirements and intent of relevant legislation, licence conditions, policies or other requirements to which East Gippsland Water subscribes and which relate to our environmental responsibilities.
- Encourage and participate in responsible discussions on environment issues and actively communicate with relevant community and government organisations to promote the best achievable outcomes.
- Systematically monitor our environmental management against key performance indicators and report on our performance at both operational and corporate level.

Our commitment to responsible and sustainable environmental management applies to the entire organisation and we will strive for continual improvement and innovation to ensure that environmental stewardship remains integral to the business.

Our recognition of and approach to managing the impacts of climate change including life cycle asset assessment and carbon footprint are contained in a separate policy – POL 054.

Our sustainability and liveability aspirations are contained in a separate policy – POL 063.

## REVIEW:

This Policy will be reviewed every two years.