

MEDIA RELEASE

Contact: Ronan Carroll Ph: 0428 539 303



12 November 2021

Seeking participants for a special forum - Be paid for your time

East Gippsland Water is looking for up to 40 customer representatives to take part in a forum and help shape the future direction of its services - with participants paid for their time.

This is the latest round of a major community engagement program to help East Gippsland Water take a closer look at the quality and level of services it delivers. It will help determine how it can best meet customers' needs and priorities.

East Gippsland Water's Executive Manager Customers, Mathew Scott, said, "This forum will take place over a few days early next year, face-to-face and/or remotely depending on Covid-19 restrictions.

"Topics to be discussed include how East Gippsland Water should progress on some key issues from 2023 onwards.

All participants will be compensated with a credit to their account, or equivalent payment, to thank them for their time. Participants don't need forum experience or prior knowledge about water or wastewater. We encourage anyone from all walks of life to apply. All we ask is that you bring your enthusiasm to represent the diversity of our community."

To take part in the Deliberative Forum, submit an expression of interest by visiting the Price Submission page on the organisation's website egwater.vic.gov.au, where more on findings from the previous round of engagement are also available. These include:

- Concerns about the impact of future droughts, bushfires and more people living in the region – highlighting the importance of making sure there is enough water to meet future community needs
- That there is a need for us to invest in increasing the community's understanding of water issues in our region
- Ensuring the affordability of East Gippsland Water services
- Many of you would like to see more activity from East Gippsland Water in relation to environmental sustainability.

For any enquiries about the community engagement process, please contact East Gippsland Water's customer engagement team on 1800 671 841.

Ends