

East Gippsland Water Water Efficiency Rebate Program



1 July 2023 to 30 June 2028

To assist residential and small business customers take control of their water usage and reduce their water bill, East Gippsland Water has introduced a new Water Efficiency Rebate Program that will run until 30 June 2028.

The program will help customers reduce water consumption by providing incentives to save water.

Eligibility

You must be an East Gippsland Water customer or a tenant of a customer.

Water saving products you can claim for:

Rebate available	Basket of goods						
\$30 rebate when you spend \$100							
	Flow Control Valve/ Tap Flow Reduction Device	Wetting/ Moisture Agent	Compost/ Mulch Bin	Soil Moisture/ Rain Sensor	Garden Tap Timer	Drip Watering System/ Weep Hose	Mulch (organic, pebbles, scoria and other similar ground cover)
							Conditions: One rebate is available per eligible customer per financial year.
	Trigger Nozzle	Temporary Greywater Diverter	Shower Timer	Waterless Car Wash	Rainwater Diverter	Flow Interrupter for Toilet	

Rebate available	Showerhead	
\$10		3 Star WELS* rated, 9 litres of water or less per minute and cost \$30 to \$100 to purchase
\$20		3 Star WELS* rated, 9 litres of water or less per minute and cost more than \$100 to purchase

Rebate available	Rainwater Tank	
\$850		2,000-3,999 litre capacity and connected to the toilet and/or laundry
\$1,300		4,000 or more litre capacity and connected to the toilet or laundry
\$1,500		4,000 or more litre capacity and connected to both toilet and laundry

Rebate available

Water Conservation Audit

\$50

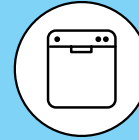


Audit by a registered business including current use and options to improve water efficiency.

Rebate available

Dishwasher

\$150



New dishwasher 4.5 Star WELS* rated.

Rebate available

Washing Machine

\$150



New washing machine 4.5 Star WELS* rated.

Rebate available

Dual Flush Toilet

\$100



New toilet 3 Star WELS* rated.

Rebate available

Tank to Toilet/ Laundry Connection

\$500



For existing tanks to connect to a toilet and/or laundry

Rebate available

Pool Cover with Roller/Wheel

\$200



Pool cover must be purchased with a roller or device to assist with the covering/uncovering of the pool and be a Smart Approved WaterMark product.

*The Water Efficiency Labelling and Standards (WELS) is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS program visit waterrating.gov.au

What to do



Keep your original receipts (or copies of receipts with a statutory declaration) to claim your rebate



Where required, obtain a plumber's receipt and/or Plumbing Industry Commission (PIC) Certificate of Compliance and copy of Building Permit



Lodge you claim by 30 September 2028



Complete an application form and read the Terms and Conditions.

Payment



All rebate payments below \$500 will be credited to your water account



Rebates above \$500 will be completed by Electronic Funds Transfer.

How to apply



Visit East Gippsland Water's website at egwater.vic.gov.au or scan the QR code below to complete an application form, and email to egw@egwater.vic.gov.au. The application form includes the full list of Terms and Conditions



Collect an application form at East Gippsland Water, 133 Macleod Street, Bairnsdale between 8.30am and 5pm Monday to Friday



Call the Customer, Community and Communications team on 1800 671 841 if you would like any further information.

133 Macleod St, Bairnsdale VIC 3875

Postal: PO Box 52, Bairnsdale VIC 3875

Phone: **1800 671 841** (8.30am to 5.00pm, Monday to Friday)

1300 134 202 (24-hour Emergencies, Service Difficulties and Faults)

Email: egw@egwater.vic.gov.au

Website: egwater.vic.gov.au

Telephone Interpreter Service (TIS): 13 14 50

Telephone Typewriter Service (TTY): 1800 555 677

